



The Implementation of Jurnal Mekari in Enhancing Financial Report Efficiency in The Digital Era at Transformer Center

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ABSTRACT

With the rapid development of digital technology, companies are required to adopt information technology systems to enhance efficiency and effectiveness in financial report management. This study aims to evaluate the impact of implementing the Jurnal Mekari application on improving the efficiency of financial report preparation at Transformer Center in the digital era. Before using this application, financial recording and reporting processes were conducted manually, often resulting in delayed reports, input errors, and lack of transparency in financial information. Through the implementation of Jurnal Mekari software, the company has simplified the recording process, accelerated report preparation, and improved data accuracy in real time. This research employs qualitative methods with a phenomenological approach, using data collection techniques such as in-depth interviews, direct observation, and documentation. The study involved six participants, a head of division, the finance manager and four finance staff members who had been using the application for over three months and was conducted over a three-month period from April to June. The documentation comprised photographic records of the interview outputs. Documentation comprised photographic records of the interview outputs, data were analyzed using thematic analysis. The results show that the implementation of Jurnal Mekari significantly contributes to time efficiency, recording accuracy, financial data transparency, and the productivity of the finance team. Furthermore, this system facilitates management in monitoring processes and making strategic decisions based on up-to-date financial data.

Keywords: Financial Report Efficiency, Financial Digitalization, Financial

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1. INTRODUCTION

In today's digital era, technology has become a crucial element in the business world, including in financial management. Digitalization enables companies to carry out financial recording and reporting processes more quickly, accurately, and reliably. According to (Anshari & Manjaleni, 2024), digitalization also contributes to increasing efficiency and effectiveness in business activities, ultimately supporting the company's competitiveness amid dynamic market changes.

Efficiency in the context of financial management reflects a company's ability to use minimal resources to produce optimal output. Through digitalization, the process of comparing financial plans and realizations becomes easier, more accurate, and more transparent. Furthermore, companies can design more targeted budgets and business development strategies, supported by real-time financial data.

Currently, many companies are adopting digital accounting software to support their financial reporting processes. Several commonly used applications in Indonesia include

Accurate Online, Zahir Accounting, MYOB, QuickBooks, and Jurnal by Mekari. Each software offers advantages in terms of features, ease of access, and technical support, making software selection highly dependent on the business scale and internal needs of the company.

Various studies have shown that the use of financial software generally improves the efficiency of financial recording and reporting. Research by Salmaniar & Murtanto (2023), Pramawati et al., (2024) and Putri & Hariyono (2025) revealed benefits such as reduced paper usage, increased accuracy, faster recording processes, and real-time access to financial data. Additionally, these tools support transparency and better decision-making. However, several challenges remain, such as data import format incompatibility, the need for enhanced collaboration and data visualization features, and limited system integration.

Meanwhile, studies by Umam et al., (2023), Candy & Liu, (2024) and Ibrohim et al., (2020) found that digital financial software also positively impacts operational efficiency, inventory management, and the competitiveness of MSMEs. Nevertheless, the long-term success of system implementation is heavily influenced by supporting factors such as users' technical understanding, ongoing training, and consistent managerial oversight. Overall, cloud-based financial systems like Jurnal.Id have proven to be a relevant solution in the digital era, provided they are supported by adequate human resources and infrastructure.

Transformer Center, a company in the tourism and hospitality sector, previously relied on a manual, spreadsheet-based system that proved inefficient and prone to errors. To address these challenges, the company began transitioning to a digital system using Jurnal Mekari. With its cloud-based features accessible anytime and comprehensive financial reports, the implementation of Jurnal Mekari is expected to enhance the efficiency and effectiveness of financial reporting. This study aims to analyze how the use of Jurnal Mekari supports the digital financial transformation process at Transformer Center.

2. LITERATURE REVIEW

The Technology Acceptance Model (TAM), with its constructs of perceived usefulness and perceived ease of use, explains how finance staff evaluate a system's usefulness and ease of use (Davis, F.D, 1989). According to this model, both Perceived Usefulness (PU) and Perceived Ease of Use (PEOU) influence the users' attitude toward the technology, which in turn shapes their behavioral intention to use it, and ultimately manifests in actual system use. Furthermore, TAM posits that PEOU influences PU if a system is easy to use, it is more likely to be perceived as useful by users.

Digitalization in Financial Management

Digitalization in financial management is a crucial part of digital transformation, shifting manual processes to information technology-based systems. This transformation aims to enhance efficiency, effectiveness, transparency, and reliability in financial recording and reporting. In the era of Industry 4.0, digitalization has become a strategic necessity for companies to survive and compete, as it enables accurate, fast, and real-time

documentation while minimizing human error and supporting data-driven decision-making (Judijanto, 2024).

Moreover, digitalizing financial systems can significantly reduce operational costs. As stated by Anjarwati et al., (2023), its implementation can cut costs by up to 20%. Automated systems replace repetitive tasks previously carried out manually, allowing companies to allocate resources toward more strategic activities. This efficiency also strengthens cash flow management, accelerates decision-making, and ultimately improves the overall operational performance of the company.

Efficiency in Digital Financial Management

Efficiency in digital financial management refers to the utilization of technology to enhance the speed, accuracy, and effectiveness of financial recording and report management. The study by Deby et al., (2025) highlights that such systems leverage automation and data integration to reduce human error, lower operational costs, and boost productivity in the financial sector. According to (Anjarwati et al., 2023), digital financial efficiency plays a crucial role in helping companies carry out financial processes more optimally while conserving resources.

The standards of efficiency in digital financial systems can be evaluated across various dimensions, as outlined by McMahon, W. W (2003), including cost efficiency, time efficiency, inclusion and accessibility, operational productivity, and system security. A system is considered efficient if it reduces overall service costs, accelerates transactions, reaches underserved populations, improves workforce performance, and ensures the security of user data. This approach emphasizes the importance of balancing technological effectiveness with the socioeconomic benefits generated.

A study by Harahap & Widodo (2025) shows that the adoption of digital financial systems can improve operational efficiency by up to 35% compared to conventional methods. The reduction of manual tasks through the use of financial software allows processes to run faster and with greater accuracy. Additionally, security is a critical component of efficiency, with technologies such as encryption and blockchain proven to reduce fraud risks and enhance transparency in financial data management (Putra, 2023).

Technological Advancements Transforming Financial System

Technological advancements have transformed traditional financial systems into more automated and real-time data-driven processes. Technologies such as cloud computing, artificial intelligence (AI), and big data analytics have enhanced transparency and accelerated financial reporting processes. According to Resalia et al., (2024), the implementation of digital systems enables flexible access to financial reports from various locations, thereby supporting faster and more accurate decision-making. One effective solution is cloud-based financial software like Jurnal Mekari, which offers easy access, system integration, and automatic updates, delivering greater efficiency compared to conventional systems. Although challenges such as internet dependency and data security issues exist, they can be addressed through adequate system protection.

Cloud computing allows companies to store data centrally and access it through various devices, thereby increasing efficiency while reducing IT infrastructure costs. This system

supports interdepartmental collaboration, automatic updates, and compliance with financial standards. Furthermore, cloud computing can be integrated with advanced technologies like AI and big data, which play a crucial role in analyzing financial trends, forecasting future conditions, and optimizing budget planning. Therefore, cloud computing serves as a vital foundation in the digital transformation of corporate financial systems, making them more adaptive, efficient and prepared to face modern business challenges.

Jurnal Mekari Application

Jurnal Mekari is a cloud-based software designed to automate financial management for various types of businesses in Indonesia. According to Untu et al., (2023), more than 20,000 businesses have utilized this application to improve the efficiency and accuracy of their financial recordkeeping. The main advantages of Jurnal Mekari lie in its flexible online access, automatic data synchronization, and user-friendly interface.

The features of Jurnal Mekari strongly support the optimization of a company's financial processes. According to Ahmad et al., (2023), automation in transaction recording and bank reconciliation helps reduce input errors, speed up bookkeeping, and generate standardized financial reports such as balance sheets, income statements, cash flow statements, and tax reports. Additionally, robust data security systems—including encryption, automatic backups, and user-based access controls—ensure the safety of a company's financial information.

This application also provides an interactive dashboard that displays the company's real-time financial status, including income, expenses, profit and loss, and key financial ratios. Jurnal Mekari supports automated general journal entries, allows for the instant generation of financial reports in various formats, and can be customized based on periods or business divisions. Integration with external systems such as POS, e-commerce platforms, and digital banking services further enhances the efficiency and accuracy of financial recording.

Furthermore, Jurnal Mekari supports multi-user and multi-location access, enabling finance teams across different branches to use the system with appropriate access rights. Additional features such as automated invoice creation, payment reminders, stock tracking, and mobile app availability enhance its functionality. With complete data trail recording, the application also effectively supports both internal and external audit requirements.

Conceptual Framework

The conceptual framework below illustrates the logical flow from the problem of manual financial report management to the solution offered through the implementation of Jurnal Mekari software, with the goal of improving financial efficiency and effectiveness at Transformer Center.

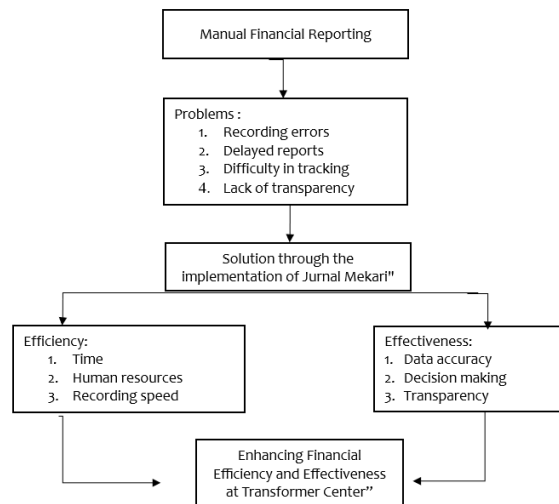


Figure 1. Proposed Conceptual Framework

3. METHODOLOGY

This study employs a qualitative method with a phenomenological approach to deeply explore user experiences in utilizing the Jurnal Mekari application at Transformer Center. The main focus is to understand the perceptions and meanings derived from the financial staff's experiences in using the cloud-based reporting system, particularly in terms of speed, ease of use, and accuracy in financial report preparation.

The research was conducted at Transformer Center, an educational and recreational institution for children located in Batu City, East Java. The location was selected based on the fact that the organization had recently implemented Jurnal Mekari over the past three months to address issues related to slow and inaccurate manual financial reporting. This study aims to examine the extent to which the system contributes to financial efficiency.

The research was carried out over a period of three months, from April to June 2025, using interviews, direct observation, and document review. Informants were selected purposively, including the finance management team (Head and Manager of the Finance Division) and four administrative and finance staff members who had been actively using Jurnal Mekari, based on their direct experience in preparing financial reports with the application.

Data collection techniques consisted of primary data through in-depth interviews and observation, as well as secondary data from internal company documents, such as financial reports before and after using Jurnal Mekari. Additionally, documentation in the form of activity photos and internal policies was used to strengthen the collected data.

Data analysis was carried out using thematic analysis, which included transcribing interviews, open coding, grouping into main categories such as efficiency and accessibility, and interpreting the data. This process aimed to develop findings that answer the research focus—namely, the contribution of Jurnal Mekari to the efficiency of financial report preparation in a digital context.

To ensure data validity, two key techniques were used source triangulation and member checking. Triangulation was conducted by comparing information from different informants and documents, while member checking involved confirming the summarized interview results with the informants. These steps ensured that the data obtained were valid, objective, and reflective of real conditions in the field.

4. RESULTS

General Overview of Transformer Center

Transformer Center is a company that offers quality accommodation services along with educational tourism products for families and travelers, combining lodging with recreational and learning experiences. In its operations, Transformer Center has a finance division responsible for recording transactions, managing budgets, and preparing periodic financial reports. Previously, the financial system was managed manually using spreadsheets and physical documents, which made it prone to recording errors and delays in reporting. To improve efficiency and accuracy, the company transitioned to a digital financial system as a strategic move to enhance operational effectiveness and competitiveness amid the growing hospitality and tourism industry.

Condition Before the Implementation of Jurnal Mekari Software

Before the implementation of Jurnal Mekari software, Transformer Center relied on manual financial recordkeeping using spreadsheets. This system was heavily dependent on human input, making it vulnerable to recording errors, data duplication, and incomplete or missing information. As a result, the quality of financial reports was often inaccurate, impacting managerial decision-making. This issue was acknowledged by management personnel such as Kak Alya and Ms. Ernawati, who stated that the manual system slowed down data entry processes and frequently produced reports that did not reflect the real-time financial condition.

In addition to accuracy limitations, the manual method also led to delays in financial report preparation. Processes such as recapitulation, verification, and reporting had to be done individually and required repeated checking, which ultimately consumed a great deal of time. Financial reports that should have been available for timely decision-making were hindered by slow technical procedures. Ms. Ernawati and other staff members like Nia shared that before the adoption of the digital system, preparing reports could take several days. After using Jurnal Mekari, however, reports could be completed within hours due to automated integration.

Therefore, the limitations of the manual system in terms of both accuracy and reporting speed posed a serious obstacle to the efficiency and effectiveness of the finance division at Transformer Center. The implementation of Jurnal Mekari was a strategic move that not only reduced errors and delays but also enabled real-time, integrated transaction recording and financial report generation. This digital transformation is essential for supporting smooth operations and enabling more accurate and responsive decision-making in today's digital era.

Post-Implementation Conditions of Jurnal Mekari Software

Based on the research findings, the implementation of Jurnal Mekari at Transformer Center has proven to have a significant positive impact on the efficiency of financial report

management. This cloud-based system enables real-time data automation, which not only reduces administrative workload but also improves the accuracy and speed of report preparation. With integrated processes, the finance team can work more efficiently, and management can monitor the financial condition directly without having to wait for time-consuming manual summaries. This marks an important step in fostering more adaptive performance in the digital era.

The adoption of Jurnal Mekari also brought major improvements in data accuracy and validation. Prior to digitalization, manual financial recordkeeping was prone to input errors and delays in identifying inaccurate data. Following the system implementation, the automatic validation feature provides instant notifications in case of errors or incomplete data. This allows for faster corrections and reduces minor mistakes that were often overlooked. With a more accurate and error-minimized system, the reliability of financial reports has increased, thereby strengthening the foundation for managerial decision-making.

In addition to efficiency and accuracy, data transparency and accessibility have greatly improved thanks to Jurnal Mekari's real-time dashboard feature. Management can now access financial data from anywhere, regardless of location, enabling quicker responses to financial situations. The system also promotes information transparency across departments, making supervision more effective and team collaboration stronger. With a more transparent and accountable work culture, the implementation of Jurnal Mekari not only enhances technical efficiency but also strengthens overall financial governance.

Overall, the digital transformation through the use of Jurnal Mekari has brought significant improvements in financial report management at Transformer Center. From process automation, increased accuracy, efficient data validation, to strengthened transparency and information sharing, all of these aspects contribute to improved operational efficiency and decision-making quality. With an integrated and technology-based system, the company is better equipped to adapt to the challenges of a dynamic and competitive industry.

Changes in Efficiency and Effectiveness of the Finance Team

Following the implementation of the cloud-based financial application Jurnal Mekari, Transformer Center experienced a significant improvement in the efficiency of financial recording and reporting. Processes that were previously done manually have been replaced by an automated system that synchronizes data across modules in real time. This not only accelerates workflow but also reduces the risk of input errors, allowing the finance team to complete their tasks more quickly and accurately. These changes have reinforced a more efficient, accountable, and transparent work system, where financial data can be accessed directly by management for evaluation and decision-making purposes.

The use of Jurnal Mekari also positively impacted the distribution of workload among finance staff. Administrative tasks such as recapitulation and daily transaction entry, which used to be time-consuming, can now be completed automatically. This gives staff more time to focus on report analysis, cash flow evaluation, and budget planning. It adds value to management by supporting data-driven decision-making. Employees feel more

appreciated as their analytical skills are utilized more effectively, which also boosts their motivation and overall work quality.

The increase in efficiency and the shift in work focus have further enhanced the productivity of the finance team. With a more structured and well-documented workflow, processes become more organized and easier to track. Employees are able to complete tasks faster and with fewer errors, ultimately creating a more professional and collaborative work environment. This shows that the implementation of Jurnal Mekari is not only a matter of technical digitalization but also a part of cultural transformation toward a modern, efficient, and technology-driven work system.

Overall, the use of Jurnal Mekari has brought tangible changes in the efficiency, accuracy, and work quality of the finance team at Transformer Center. What was once a slow and labor-intensive process has now become faster, more structured, and strategically aligned. This transformation proves that digitalization not only reduces administrative burdens but also enhances the value of work and supports more precise and responsive managerial decision-making in the digital era.

Table 1. Changes In Efficiency And Effectiveness Before And After Using Mekari Jurnal

Aspect	Description	Before	After
Time Efficiency	Time required to prepare financial reports	5 days	1 day
HR Efficiency	Number of employees involved in the report preparation process	4 people	2 people
Recording Speed Efficiency	Time for daily transaction recording	4 hours	1 hour
Data Accuracy Effectiveness	Error rate in financial reports	8%	2%
Decision-Making Effectiveness	Time required to make decisions based on financial reports	7 days	2 days
Transparency Effectiveness	Level of data transparency between divisions	60%	90%

Management's Response to the Implementation

The implementation of Jurnal Mekari at Transformer Center received positive feedback from management, as it has proven to enhance work efficiency and the quality of financial reporting. This cloud-based system allows real-time data access, enabling management to monitor the company's financial condition without waiting for manual summaries. Automated transaction recording, report generation, and bank reconciliation reduce human error while accelerating both reporting and internal audit processes. The flexibility to access the system from various devices also supports more transparent and accountable financial governance, allowing leaders to respond swiftly to operational developments.

The ease of monitoring and the speed of financial data access have also improved the effectiveness of managerial decision-making. With accurate, on-demand reports readily available, management can conduct regular evaluations and develop strategies based on the company's actual conditions. Performance evaluations, which previously took significant time, can now be done weekly or even daily, allowing for early detection of issues and more targeted financial planning. Jurnal Mekari is not merely an administrative tool, but a strategic instrument that accelerates data-driven decision-making and enhances overall team productivity

Challenges and Solutions in Implementation

The implementation of Jurnal Mekari at Transformer Center did not come without challenges, particularly in terms of technology adaptation among staff who were unfamiliar with digital systems. Some employees faced difficulties in understanding the application workflow, navigating features, and inputting data. These obstacles are common during the transition from a manual to a digital system. However, with management's support in the form of internal training and technical assistance from the system admin, staff gradually learned how the application works and became capable of operating it independently. This process demonstrated that human resource readiness is crucial for the success of digital transformation.

Management at Transformer Center responded to these challenges with a systematic approach, providing intensive training and direct support during the adaptation period. The training not only equipped staff with technical skills but also boosted their confidence in operating Jurnal Mekari's features. The impact was significant, tasks became more efficient, reporting time was reduced, and the risk of errors decreased. Ongoing assistance from the internal admin ensured that any technical issues were addressed promptly, creating a more stable and productive work environment. This approach highlights the vital role of human resource management in enhancing team performance in the digital era.

In addition to adaptation issues, technical obstacles such as internet connectivity disruptions occasionally hindered data synchronization and input processes. However, the management had prepared backup procedures and established strong coordination with the software vendor to handle such issues swiftly. Vendor support played a key role in maintaining smooth system operations. With a responsive and collaborative handling strategy, Transformer Center was able to ensure the sustained and optimal use of Jurnal Mekari, while keeping the system stable in supporting financial reporting efficiency amid the demands of the digital era.

The Contribution of Jurnal Mekari to Management and Human Resources

The implementation of Jurnal Mekari at Transformer Center not only improved the efficiency of financial reporting but also strengthened interdepartmental coordination and human resource management systems. The integrated platform allows various departments—such as finance and payroll—to operate within a unified system, thereby reducing task duplication and input errors. This integration accelerates administrative processes and supports smoother organizational operations. As noted by Manager Ernawati, the interconnected data between departments enables more timely payroll processing and more effective performance monitoring, demonstrating a positive impact on cross-unit synchronization.

In addition to integration, the use of Jurnal Mekari enhances individual accountability through its audit trail feature. Every transaction in the system is traceable by time and user identity, allowing errors to be quickly identified and corrected. This level of transparency encourages employees to be more careful and responsible in carrying out their duties. Management has observed that this tracking mechanism fosters a work culture that is more honest, orderly, and professional—without causing undue pressure since employees understand that their activities are automatically recorded in the system.

Furthermore, the automation of financial processes through Jurnal Mekari enables finance staff to shift from administrative tasks to more strategic roles. The time previously spent on data entry can now be used for analysis, budget planning, and supporting managerial decision-making. This shift directly enhances the value of the finance team's work and strengthens the company's internal control functions. Ultimately, this contributes to greater productivity and improved overall performance, aligning with the goals of digital transformation in a modern workplace environment.

5. DISCUSSION

Efficiency as the Goal of Financial Digitalization

The implementation of Jurnal Mekari at Transformer Center has had a significant impact on improving work efficiency, particularly in the preparation of financial reports. Previously, monthly financial reports required 3–5 working days to complete and were prone to errors due to manual data entry. After digitalization through Jurnal Mekari, the process can now be completed in less than a day with much higher accuracy. Real-time integrated transaction data eliminates the need for manual input and reduces the risk of data loss or duplication.

This efficiency is felt not only in administrative tasks but also in interdepartmental communication. With all financial data available in a single, shared-access system, coordination becomes faster and no longer relies on manual confirmation between units. Internal reporting, financial evaluations, and even tax report preparation have become smoother. These findings support the study by Harahap & Widodo (2025), which states that financial digitalization can increase administrative efficiency by up to 35% when implemented correctly, including reducing manual workload and improving documentation systems.

Beyond speeding up workflows, Jurnal Mekari also strengthens internal control systems through its audit trail feature, which allows each transaction to be tracked in detail. This creates a more transparent and accountable financial system, helping to prevent errors and potential irregularities. Thus, financial digitalization through Jurnal Mekari not only accelerates and simplifies processes but also builds a strong foundation for financial administration, ready to face the challenges of the digital era.

The Transformation from Manual to Digital

Based on research conducted at Transformer Center, the implementation of a digital system through Jurnal Mekari has brought significant changes to financial recording and reporting. Prior to digitalization, financial processes were carried out manually, from daily transaction recording to year-end summaries which not only consumed a great deal of time but were also prone to human error, such as input mistakes and document loss. With

the adoption of this technology, the time required to prepare monthly reports, which previously took 3 to 5 working days, has now been reduced to just 1 to 2 days. This aligns with the findings of Anshari & Manjaleni (2024), who stated that accounting technology can enhance data accuracy and speed up financial reporting processes.

Beyond simply accelerating recordkeeping, Jurnal Mekari offers automation features such as bank synchronization, real-time transaction tracking, and cloud-based financial data access. This enables management to monitor the financial condition at any time, speeding up strategic decision-making and enhancing internal transparency. Internal audits, which previously required manual document retrieval, can now be conducted more efficiently as all data is stored digitally and is easily traceable. As a result, the system not only improves operational efficiency but also strengthens accountability and supports long-term business sustainability.

Improvement in Financial Team Performance

The implementation of the Jurnal Mekari financial software at Transformer Center has had a positive impact on enhancing the performance of the finance team. The automation of financial recording and reporting processes allows staff to shift from administrative tasks to focusing more on analysis and strategic planning. This supports the statement by Harahap & Widodo (2025) that automated systems can reduce routine workloads and promote the role of human resources in data-driven decision-making. With real-time financial reports and interactive visualization features available, the finance staff can monitor income and expenditure trends on a weekly basis and provide strategic recommendations without having to wait until the end of the month. This makes the finance team's role more active in supporting management decisions.

However, the effectiveness of Jurnal Mekari's implementation also depends on the readiness and capability of staff to adopt new technology. Some staff members encountered difficulties in understanding the application's features due to limited digital literacy. To address this, management provided regular internal training and direct support from the Head of the Finance Division. This approach proved effective in minimizing resistance, increasing staff engagement, and accelerating the adaptation process. With improved digital competencies and easier data access, the finance team can work more efficiently while making a significant contribution to the company's financial strategy development.

Implementation Challenges and Solutions

During the digital system implementation process at Transformer Center, the main challenges encountered involved technical issues and human resource (HR) adaptation barriers. On the technical side, compatibility problems between new devices and the existing system posed an obstacle that needed to be addressed promptly to ensure smooth integration. In addition, unstable internet connections often disrupted data processing and slowed down system access. From the HR perspective, some staff struggled to use the application due to limited familiarity with digital technology. This lack of preparedness led to decreased productivity and resistance to change, particularly during the early stages of implementation.

To address these challenges, Transformer Center's management adopted two main strategies. First, continuous training was provided to all staff, including application usage

simulations, Q&A sessions, and regular updates whenever new features were introduced. This training gradually improved the staff's technical capabilities. Second, the management maintained intensive coordination with the software provider to ensure quick and accurate technical support whenever disruptions occurred. By regularly gathering feedback from users, the system could also be further developed to align with operational needs. This combination of training and technical support successfully accelerated technology adoption in the workplace, increased staff confidence, and promoted overall organizational efficiency and productivity.

6. CONCLUSION

This study concludes that the implementation of Jurnal Mekari at Transformer Center has successfully improved the efficiency of the financial reporting process. Tasks that previously took 5 working days can now be completed in one day, with higher accuracy and lower risk of errors. The system also enhances interdepartmental coordination through real-time data integration.

The transformation from a manual to a digital system not only shortens workflow but also provides easier access to financial information for management. Automation features such as transaction recording, bank synchronization, and expense tracking support faster, data-driven decision-making, while also strengthening internal transparency and accountability.

The implementation of this system has also elevated the role of the finance team from purely administrative to more strategic. Real-time access to financial reports and interactive analysis tools enable staff to conduct financial evaluations and provide informed recommendations to management. Although initial challenges were faced, internal training proved effective in improving staff's digital literacy.

Implementation challenges such as device limitations, network disruptions, and skill gaps were successfully addressed through continuous training, technical support, and active collaboration with the software vendor. These strategies not only minimized obstacles but also boosted staff confidence and participation in the overall financial digitalization process.

Based on these findings, it is recommended that organizations planning similar digital transitions conduct a thorough readiness assessment, including evaluating current workflows, available technology, and staff capabilities. Building a strong supporting infrastructure such as reliable hardware, stable internet connectivity, and secure data storage is essential to ensure smooth implementation.

Furthermore, continuous training programs should be embedded into the transition plan to enhance employees' digital literacy and adaptability. Regular skill refreshers, hands-on practice sessions, and dedicated technical support can significantly reduce resistance to change and increase the long-term sustainability of digital transformation initiatives.

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